Strategic Plan of Service
2022 - 2024
Our Message:

The Library is a cornerstone of our community, offering education and inspiration to patrons of all ages. The Board of Trustees, Administration and staff of the Bellmore Memorial Library are committed to making our community a stronger, more vibrant place by serving as a place where members of the community can come to learn, explore and socialize. A wide variety of resources and services allow patrons to see all that the world has to offer and exchange ideas with one another.

Elaine Cummings–Young, Library Director

Our Process:

From January 2021 through October 2021, our planning team worked with a facilitator from the Nassau Library System to consider how the library could meet the specific and evolving needs of the Bellmore community. After receiving feedback from stakeholders and community members, the Board of Trustees set a slate of strategic priorities and the library staff defined the core values they believe best represent their work. This became the basis for the goals and objectives described in this document. This plan of service was approved by the Bellmore Memorial Library Board of Trustees on December 21, 2021 and will be effective from January 2022 through December 2024.

2022 Board of Trustees:
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- Elaine Cummings–Young
  - Director
- Elizabeth Carroll
- Martha DiVittorio
- Karen Gottcent
- Glen Groth
- Sue Heater
- Veronica Henriquez
- Deb Howe
- Pamela Pagones
- Nicole Scherer

Nassau Library System – Plan Facilitator
What BML stands for:

LIBRARY MISSION
- The Bellmore Memorial Library engages interests, inspires curiosity, and supports the community through leading edge technology, enriching programs, and lifelong learning

COMMUNITY VISION
- To strengthen Bellmore as a vibrant and enlightened community devoted to fair and equal access to library services

CORE VALUES
- COMPASSION
  - To be aware of the misfortunes of others and demonstrate sympathetic concern
- INCLUSION
  - To provide equal access to services for all
- QUALITY
  - To maintain a standard of excellence which exceeds expectations

PLAN PRIORITIES
- ACCESS FOR ALL
  - Establish and sustain services for new and underserved community members
- CONQUER THE WEB
  - Strengthen digital literacy and help people feel more comfortable with technology
- FIND YOUR COMMUNITY
  - Foster opportunities for people with common interests to learn from each other
- KNOW YOUR NEIGHBORHOOD
  - Make residents aware of the local and regional services available to them
- MAKE INFORMED DECISIONS
  - Support increased fluency with information and decision-making tools
- STIMULATE IMAGINATION
  - Provide resources to foster academic and vocational success
- VISIT A COMFORTABLE PLACE
  - Arrange for safe, welcoming, and engaging physical and virtual places
Our Commitment to Action:

OFFER EXTRAORDINARY EXPERIENCES WITH LIMITLESS POSSIBILITIES

- Raise public awareness of digital services with a focus on emerging technologies
- Expand recommendation services to include a wider range of media and establish a "library of things"
- Focus on the development of popular materials collections and innovative program offerings

LEAD WITH KINDNESS

- Redesign interior spaces to create a more enjoyable experience, improved accessibility, and better connectivity
- Connect with local businesses and organizations to increase collaborative program opportunities
- Establish library spaces as the preeminent place for people to gather and have their needs met

PROVIDE A SENSE OF BELONGING WITHOUT BOUNDARIES

- Attract new users through better promotion, with a focus on underserved and vulnerable populations
- Strengthen connections with schools and organizations and make effective agency referrals to those in need
- Reestablish the library as the place for community conversations
- Explore opportunities to affirm the value of the library in people's everyday lives